



How can Envigor help?

We're passionate about helping you live the way you want. Many of our clients are surprised we organise services that other care providers refused to.

While we're not confined to a list, here are some examples of what we provide:

Everyday services:

Domestic Assistance (cleaning, laundry, making beds, vacuuming/mopping), Social Support (shopping, social visits, providing company), Personal Care (showering, personal hygiene, dressing, medication assistance), transport, gardening, home safety

Specialist services:

Nursing care, dementia care, short term care, palliative care, post-hospital care, disability services.



Envigor Townsville

**Contact your local
Care Service Manager on:
0438 602 205
to see how Envigor
compares.**

- ✓ Ask me how much more you could be getting from your care with Envigor. Bring your current home care package budget and see how we compare.
- ✓ Let me know if you have questions about aged care at home, NDIS for seniors, DVA Nursing, how to access help and how it works.
- ✓ Whether you already have care funding – Government or private – are on the wait list or want to learn more about accessing care.

envigor.com.au/townsville

Home Care.
DVA Nursing.
NDIS, for older clients.



Discover Envigor and get more care.



See how we compare



Why Envigor?

You'll find that we're genuine, flexible, responsive and approachable.

✓ **Competitive fees**

We deliberately keep our overheads as low as possible so we can deliver you competitive fees, leaving you with more hours for care. This includes no entry or exit fees and needs-based care management fees, not a set percentage. We work with you to ensure all possible Government assistance is used to your advantage.

✓ **Care appointments available 24/7**

Schedule support when you want it any day or night with Envigor, even on public holidays – unlike other providers that usually don't work after 6pm and may only offer an indicative time range for a visit.

✓ **Small enough to genuinely care**

As an Envigor client, you'll have the mobile number of your local Care Service Manager who knows you.

✓ **Reliable service**

We strive to provide consistency with staffing and service quality. This means you receive true relationship-focused services and have a person in your home that you trust and feel safe with.

How is care funded?

Envigor can help you learn about and apply for any care funding that may be available to you from the Government. We're an approved provider of:

Home Care: For over 65s. To be approved for a home care package, you need to have what's known as an ACAT assessment to establish the care level you may be entitled to.

DVA Nursing: For veterans and war widows and widowers.

NDIS: The National Disability Insurance Scheme provides funding for under 65s who have permanent and significant disability. Envigor specialises in providing services to older clients.

Some clients opt to fund their care themselves. **'Fee for service'** can mean you can start receiving care while you are on the home care wait list. And, in some cases, such as self-funded retirees, private home care may be a more cost-effective option.



Hello, I'm Nick, the Chief Executive Officer and founder of Envigor.



I have over 40 years' experience in health and aged care, however it's our team and our value proposition that sets us apart.

Envigor's mission is to provide "best value" in-home care and support service to older Australians.

The Envigor business model is defined by small teams led by Care Managers based in your local community. So the person you call, is the person who coordinates your services and is known to you and your family, not just a person in a call centre. Envigor has deliberately eliminated many of the standard home care fees including entry fees, exit fees, brokerage fees, and handling fees. You only pay for the services you receive and case-management if you need it. Our administration fee is only 10% - approximately a third of the industry average because we don't believe in making a profit from costs that don't add value to your Home Care Package. All of this can add up to many thousands of dollars MORE in your home care package, providing services to you, and not wasted on a bloated corporate structure. If you already have a Home Care Package provider, why not ask Envigor for a free budget comparison assessment at no obligation. You might be surprised how much more you could be receiving.

